

## Service Delivery Checklist

Please use this checklist as a guide for possible action items towards improving integration for **Service Delivery**. You can write anything you like in the 'Extra Notes' section.

Item	Completed? (Y/N)	Extra Notes
1. Have we mapped the treatment options available for young people at each level of the model (Note: The service mapping excel template may be helpful for this)?		
2. Have we considered which services will cover each level of the stratified model and clarify the type of treatments each service can provide		
3. Are we using standardised intake and assessment tools?		
4. Have we developed warm referrals between services?		
5. Have we developed a way to provide feedback on referrals received by partners?		



6. Have we nominated key contacts in each service to support referrals/build relationships between services?	
7. Have we developed orientation for new staff/services across systems on centralised process?	
8. Have we established a 'community of practice' around stratified care?	
9. Have we established a joint consent process to share patient information between services?	
10. Have we organised regular clinical discussion forums and meetings between services?	
11. Have we defined and agreed on clinical escalation pathways within and between services?	